SNF Group Interview Guide:

Care Transitions of Older Adults from the ED

Date of group interview: ______________________________________________________

Time of group interview:  Beginning: _______________  End: _______________

Total duration of group interview: _________________________

Group interview facilitators (circle initials):          PC          MS        PH       NW    RZ    other

Transition: ED -> SNF

Thank you for being willing to participate in this group interview for our AHRQ-sponsored research project!

We are interested in designing a system of care that supports the safe journey of older adults, meaning adults over age 65, after ED presentation. Today in this group interview, we are focusing on patient transition from the ED to a SNF, what factors play a role in the transition, implications for patient safety, and ideas for improving transitions for older adults. We are focusing on patients who present to the ED with a fall or UTI.

Throughout this group interview, we encourage you to provide examples of patients. When you talk about specific examples, please do not use any name or other identifiable information.

The group interview will take about 40 minutes.

Do you have any questions before we begin?
General questions

• What is your role in the SNF? How long have you worked as a SNF physician, NP, nurse,...? How long have you worked at this SNF?

Questions about care transition from ED

We are interested in understanding – from your perspective – what is done when a patient transitions from the ED into a SNF. We are specifically interested in patients who went to the ED with a fall or UTI.

• Think of a recent patient with a fall [UTI] that was in your SNF, went to the ED and then came back from the ED to the SNF. Can you describe that transition and what is done in the transition?

• Are there things that make the transition easier?

• Are there things that make the transition challenging?

• Do you have thoughts on what could be done to improve these transitions moving forward?