MyChart Bedside Staff Survey

MyChart Bedside is a patient portal application on an iPad that will be given to hospitalized patients and/or caregivers at UW. MyChart Bedside allows hospitalized patients to view parts of their hospital electronic medical record.

Through this survey, we hope to better understand how this technology may affect healthcare staff. Completion of this survey is voluntary and your responses are confidential. Your name and other identifying information will not be associated with your answers. It will take 5 minutes to complete this survey.

Instructions:
- This survey is intended for staff working on services and units where MyChart Bedside will be used.
- Please try to answer every question in this survey. If you feel unsure about a question, please answer it to the best of your ability.

Section A: About your job and the implementation of MyChart Bedside.

1. What is your current job position? (check one)
   - 1. Health Unit Coordinator (HUC)
   - 2. Advanced practice practitioner (NP, PA)
   - 3. Staff RN
   - 4. Physical or occupational therapist
   - 5. Pharmacist
   - 6. Patient life
   - 7. Attending Physician
   - 8. Fellow
   - 9. Other ________________________________

2. On what unit do you primarily work? (check one)
   - 1. B4/3-Burn
   - 2. B45-CT Surgery Universal Care
   - 3. B46-Transplant
   - 4. B64-Ortho
   - 5. B66-Oncology & BMT, Palliative
   - 6. D44-General Medical/Geriatics
   - 7. D45-Hrt & Vascular Prog Care
   - 8. D46-Gen Medicine/Fam Practice
   - 9. D64-Neurosciences
   - 10. D65-Medical Progressive Care
   - 11. F44-Trauma Surg & IMC
   - 12. F45-Cardiology & IMC
   - 13. F46-General Surgery
   - 14. F4M5-Cardiac ICU
   - 15. F64-Care Initiation/Short Stay
   - 16. F65-General Medicine/Renal
   - 17. F66-Gyn/Onc/Urol Surg
   - 18. F84-Neuro ICU
   - 19. TLC-Med/Surg/Trauma ICU
   - 20. Other ________________________________

3. What do you think about the information you received about MyChart Bedside? (check one for each)
   - a. Sufficient
   - b. Timely
   - c. Useful

4. What number best reflects your acceptance of MyChart Bedside? (check one)
   - Dislike very much and don't want to use at our hospital
   - Like very much and eager to use at our hospital

   → OVER
### Section B: About MyChart Bedside.

In general, when you think about how your patients and/or their caregivers will use MyChart Bedside on your unit, please check one box to indicate how much you agree or disagree with each statement below.

<table>
<thead>
<tr>
<th></th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neither Agree nor Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>5.</td>
<td>The information from MyChart Bedside will help patients and/or caregivers <strong>monitor</strong> their health condition.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>6.</td>
<td>The information from MyChart Bedside will help patients and/or caregivers <strong>remember</strong> their care plan.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>7.</td>
<td>The information from MyChart Bedside will help patients and/or caregivers <strong>feel more in control</strong> of their health care.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>8.</td>
<td>The information from MyChart Bedside will help patients and/or caregivers <strong>prepare for rounds</strong>.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>9.</td>
<td>MyChart Bedside will improve patient and/or caregiver communication with his/her <strong>nurse(s)</strong>.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>10.</td>
<td>MyChart Bedside will improve patient and/or caregiver communication with his/her <strong>doctor(s)</strong> and/or advanced practice provider.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>11.</td>
<td>MyChart Bedside will <strong>reduce errors</strong> in patient care.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>12.</td>
<td>MyChart Bedside will increase my <strong>workload</strong>.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>13.</td>
<td>MyChart Bedside will increase my <strong>work satisfaction</strong>.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>14.</td>
<td>MyChart Bedside will make care more <strong>efficient</strong>.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>15.</td>
<td>MyChart Bedside will improve the <strong>quality</strong> of patient care.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>16.</td>
<td>MyChart Bedside will improve <strong>patient and/or caregiver satisfaction</strong>.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>17.</td>
<td>In the future, patients and/or caregivers should be able to read their <strong>hospital admission note</strong> on MyChart Bedside.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>18.</td>
<td>In the future, patients and/or caregivers should be able to read their <strong>daily progress notes</strong> on MyChart Bedside.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
</tr>
<tr>
<td>19.</td>
<td>In the future, patients and/or caregivers should be able to read their <strong>discharge summary</strong> on their outpatient portal.</td>
<td>☐ 1</td>
<td>☐ 2</td>
<td>☐ 3</td>
<td>☐ 4</td>
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</tbody>
</table>

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20. What challenges do you **anticipate** facing when patients and caregivers start to use MyChart Bedside on your unit? (check all that apply)

- □ I will be too busy to incorporate it into my workflow
- □ It will be too hard for me to learn to use
- □ The information will not be useful for patients and/or caregivers
- □ The tablets will get lost or damaged
- □ There will not be enough computer technical support
- □ Patients and/or caregivers who use it will know test results before the patient’s doctor or nurse
- □ Patients and/or caregivers will have too many questions about the information from MyChart Bedside
- □ It will be an added frustration to my workday
- □ Staff will be skeptical of it
- □ Other, please specify  ______________________________________________________

21. What do you **like** most about MyChart Bedside?


22. What **concerns** do you have about MyChart Bedside?


23. Is there **anything else** you wish MyChart Bedside or the tablet included?


24. Do you have any **additional comments** to share about the use of MyChart Bedside?


25. Taking all considerations into account, I would like the patients and/or caregivers hospitalized at UW Health to be able to use MyChart Bedside to see their inpatient clinical information.

- □ Yes  
- □ No

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Section C. About you.

26. What is your age? (check one)

- 1 18-24
- 2 25-34
- 3 35-44
- 4 45-54
- 5 55 or older

27. What is the highest level of education you completed? (check one)

- 4 High school or GED
- 1 Some college or 2-year degree
- 2 4-year college graduate
- 3 More than 4-year college degree

28. Outside of your job, how often do you text message, email or use applications (apps) on a phone or tablet? (check one)

- 1 Daily
- 2 Several times a week
- 3 Once a week or less

Thank you for taking the time to complete this survey!
If you have questions about this survey, please contact Michelle Kelly at michelle.kelly@wisc.edu