

Interview questions after observing IV pump use

- 1. Only ask this if the top fitment appears to be improperly placed.**

Did you notice that the top fitment is not inserted properly?

2. How many hours have you been working today?
3. Did the pump do anything that you did not expect? If yes, tell me about it.
(What? When in process? How did you handle it?)
4. Is there anything that you particularly like or dislike about the new pump?
5. Is there anything that you would like to change about the pump? What?

When utilizing this document please cite:

1. Carayon, P., Wetterneck, T.B., Hundt, A. S., Ozkaynak, M., Ram, P., & DeSilvey, J. (2004). Assessing nurse interaction with medication administration technologies: The development of observation methodologies. *In Khalid & Yeo (eds.) Working With Computing Systems: 319-324.*