Keystone Beacon Community (KBC) Process Evaluation Survey

You are being invited to fill out this survey because, as you are a member of the KBC management team, we are interested in your perceptions of the KBC project.

In collaboration with Geisinger, University of Wisconsin researchers are working under a grant from the Office of the National Coordinator (ONC) to evaluate the implementation process for the KBC project. The goals of the evaluation are to study how management team members make decisions about implementation, what barriers you experience during the implementation process, and what lessons can be learned from your experiences.

If you decide to participate, you will be asked to fill out the survey below once each month. The survey is very short and will take less than 5 minutes to complete each time. There is no compensation for your participation.

There is minimal risk associated with these activities. No identifying information will be collected. Only researchers associated with this project will have access to the data gathered. All collected data will be stored on a secure server in a password protected folder. Although you are not expected to directly benefit from your participation in this study, HIE systems have the potential to improve health care and lower costs. By describing how health care organizations can facilitate the implementation of these systems, this research could help more health care organizations to implement and use HIE effectively.

Participation is voluntary
Participation in this study is voluntary. You may change your mind at any time and discontinue your participation in this study without being penalized or losing any benefits you would have otherwise have been entitled to. You may choose not to answer any of the questions.

Your participation in the questionnaire survey implies that you have read the information above and that you give your consent to be a participant in the study.

If you have any questions, please contact Pascale Carayon:

Pascale Carayon
- by phone: (906) 265-0593 or
- by e-mail: carayon@engr.wisc.edu

Thank you for your cooperation!

Click below to start the survey.
What is your overall evaluation of the KBC project as of now?

<table>
<thead>
<tr>
<th>Going poorly</th>
<th>Going well</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behind schedule</td>
<td>On schedule</td>
</tr>
<tr>
<td>Not achieving objectives</td>
<td>Achieving objectives</td>
</tr>
</tbody>
</table>

How confident are you that the project team is meeting the challenges of the KBC project?

| Not at all confident | Completely confident |

How is the KBC project performing with regard to CNC's expectations?

<table>
<thead>
<tr>
<th>Below CNC expectations</th>
<th>Meeting CNC expectations</th>
<th>Above CNC expectations</th>
<th>Don't know</th>
</tr>
</thead>
</table>

Please share any additional comments about the KBC project, including concerns and successes.