

Heuristic Evaluation Script

Enter system

User ID: xxx

Password: yyy

At **Department** prompt: *CICU*

From **My MAR** list, select: *patient zzz*

On left column, select **MAR**

Now.....

1. Evaluate the content of the bright yellow “patient bar”. Are the abbreviations used clear?
2. Evaluate the legend – icons/colors & definitions – are they intuitive? understandable?
3. Evaluate the information seen on the pale yellow bar. What is the purpose of this? How/where was it created? Try entering further text.
4. Find instances of flexibility – e.g., overdue medication “report” – how many different means of viewing overdue medications can you find?
5. After “poking around”, find instances of consistency/inconsistency.....
6. Go to “**Report**” and change the view to the *last 10 days*
7. Administer ONE medication (click on the scheduled time FOR THAT MEDICATION)