

## Case Manager Observation

Observer (circle initials): PC PH BA ASH RC SK

Day of observation:

Beginning time:

Ending time:

---

<b>Time</b>	<b>TASKS</b>	<b>TECHNOLOGIES</b>	<b>ENVIRONMENT</b>	<b>ORGANIZATION</b>

When utilizing this document please cite:

1. Hundt, A.S., Carayon, P., Alyousef, B., Cartmill, R.S., Hoonakker, P., Kianfar, S., Tomcavage, J., Salek, D., Petrucci, J., & Walker, J. (2014). Community ergonomics applied to the implementation of a region-wise care coordination program. Proceedings of the 11th International Symposium on Human Factors in Organizational Design and Management (ODAM) Copenhagen, Denmark. pp. 475-480.